

VISIT YOUR FRIEND OR LOVED ONE FROM ANYWHERE AROUND THE WORLD!

On Thursday December 5th, Remote and Local Video Visitation will take the place of the current Face-to-Face system presently used at Yellowstone County. To schedule a visit, you must have a video visitation account, which requires you to be Telmate Verified. You can create an account at the Telmate Kiosk, or online at www.gettingout.com.

This is a web-based system, so to schedule a Remote visit you must have access to a laptop or PC. You can schedule a local visit and use a station Located in the lobby.

Your laptop or PC must have:

- A webcam, microphone and speakers.
- An Internet browser. We support: IE 7, 8 or 9, Firefox 7, 8 or 9, Safari 4 or 5.
- The current Adobe Flash. If you are not sure what Adobe Flash version you have, go to <http://get.adobe.com/flashplayer/> and update your computer to the most current version for free.
- High speed Internet connection. (You should use DSL or Cable. Dial-up and satellite are not Supported.)

Visitation Schedule:

- 7:00am(0700) to 10:00pm(2200) 7 days a week.
- Inmates will receive 2 free 30 minute local visits a week.
(These can only be scheduled by the Inmate.)

You can test your computer Internet speed at:

- speedtest.net

You can test your camera and microphone at:

- testwebcam.com

Cost: Additional Local Visits: \$7.50 for 30 minutes. Remote Visits: \$10.50 for 30 minutes

Customer Service Support: 1-866-516-0115, option 5

FREE VISITS CAN ONLY BE SCHEDULED BY THE INMATE